

## TERMS AND CONDITIONS

1. Harford Specialised Services Ltd hereinafter be referred to as 'The Company' and the accepting Party shall hereinafter be referred to as 'The Client'. By signing a copy of our estimate you agree to be bound by these terms and conditions and signing will mean you have read and understand all terms and conditions.
2. **VALIDITY** The estimate shall be valid for up to 90 days from date of typing.
3. **GUARANTEE** upon payment of the Company's account in full. A Certificate will be issued to the client guaranteeing that should the treatment fail within the period stated, the treatment will be repaired free of charge according to the conditions set out on the Certificate of Guarantee:-  
Guarantee Periods: 15yrs D.P.C. & Timber Preservation. 20yrs Cavity Wall Tie Replacement.
4. If, after a mutually convenient date for the commencement of the works is agreed, the Company send staff who are unable to commence work owing to lack of access, mains electricity or completion of any preparatory works specified by the Company, any costs incurred in Operatives time and travelling shall be charged to the Client in addition to the estimate, and a new mutually convenient date must be agreed. Similarly, should any action by the Client or his Agent necessitate extra work or overtime in order to complete the Contract, the additional cost of such work shall be extra to the estimate and will be included in the final account.
5. Only work specified in the estimate or referred to in the Company's Specification is covered by the estimate.
6. No verbal agreement with any of the Company's staff shall be valid until confirmed in writing by the Company.
7. The Company can accept no responsibility for damage caused during the execution of their work to gas and/or electricity services should the Client fail to notify the Company of the exact location and run of such services, or a neighbours services in the case of a party wall, prior to the commencement of works.
8. The Company cannot accept responsibility for damage caused as a result of structural weakness in areas in which they have been contracted to carry out works.
9. While every care and consideration will be taken of the Client's property, possession and decoration, the Company can accept no responsibility for damage caused when moving or removing items, or working in decorated areas in order to carry out the said works.
10. The estimates and reports provided by the company should not be used either in part or as a whole as a deciding factor in the use of purchasing a property or negotiating the purchase price.
11. The Company's tender contained in their estimate is subject to revision or withdrawal on discovery of factors that were not apparent at the time of its submission or on discovery of unexpected factors upon revealing the areas that are to receive treatment.
12. The Company cannot accept any terms of conditions of Client's, their Agents, or main Contractors to whom they may be sub-contracted where these have the affect of nullifying any of the foregoing conditions.
13. All furniture and effects and all floor coverings should be removed from the proposed treatment areas prior to the arrival of our Operatives. For external works, plants and shrubs adjacent to walls must be covered with polythene sheeting. All food stuffs must be removed, and children and pets kept away from the treated areas until the chemical has thoroughly dried out. Maintain maximum ventilation during and after treatment.
14. No allowance has been made, unless otherwise stated for the removal of furniture, floor coverings, or other domestic items. If Operatives are required to move items to carry out the works, a nominal charge will be made.
15. Accounts outstanding after 7 days will be subject to an interest charge at 2% above the Nat West banks base rate.